



NG Bailey

Highlights from 2017/18

Our One Approach To Business

Welcome

NG Bailey is a company founded on its values of Passion, Integrity and Excellence. When coupled with our mission to responsibly design, build and maintain buildings, infrastructure and IT services and our vision to create exceptional environments for present and future generations, our one approach to operating responsibly is integral to our culture. It also underpins our commitment to our people, customers and communities – in essence, it is at the heart of everything we do.

In 2013 we launched our ambitious five-year One Approach strategy, which was designed to ensure that we run our business ethically and responsibly. As the strategy reaches its conclusion, this leaflet summarises our achievements and strong performance across all of our six key areas.

The full 'One Approach to Business' report is available on MyNGBailey. We value your feedback, so please send any questions or comments to **sustainability@ngbailey.co.uk**

DAVID HURCOMB
Chief Executive



Our Financial Performance

We are delighted that 2017/18 was another very strong year for NG Bailey with an increase in operating profit and sustained double digit profit. However, the general economic environment has continued to be challenging in 2017/18, resulting in a slight fall in our turnover in comparison to last year.

Overall, it was a strong year for the Engineering business and a record year for the Facilities Services business. IT Services faced challenges in sales volume but, following a restructure in the year, are well-placed to drive future growth.

We continue to deliver our strategy to achieve a broad balance in the business across the three sectors of building construction, rail/infrastructure and services and this will remain our strategic goal. For the forthcoming year our £1bn order book puts us in an excellent position despite the current environment.

2017/18



£481m

TURNOVER

£13.7m

OPERATING
PROFIT

£1bn

FORWARD
ORDER
BOOK

Our 2018 – 2021 Strategy



You can find more information on our new responsibility strategy in the responsibility section of MyNGBailey.

An award winning business

Over the last year we have won, and been shortlisted for a broad range of industry awards. These achievements are a testament to the hard work and dedication of all our people at NG Bailey. Here's a small selection of the accolades we've claimed.





One Approach: Health & Safety

At NG Bailey, safety is always first and foremost and increasingly this is true of health and wellbeing too. We continually strive to improve the safety and wellbeing of our people by integrating effective processes and encouraging a positive reporting culture.

Introducing Don't Walk By!

As a result of Don't Walk By our number of reported near misses increased by 147% to 9,308. This increase demonstrates that we are succeeding in setting the foundations for an effective reporting culture across the Group.

This year has seen us...



Increase our
near miss
reporting by

147%



Achieve

10

ROSPA awards



ROSPA
President's Award



One Approach: Customers

Providing value-based solutions that address our customers' needs and priorities is paramount to ensure that we deliver a leading customer experience. We believe we are able to provide innovative and sustainable solutions across all our projects, to deliver the best service to all.

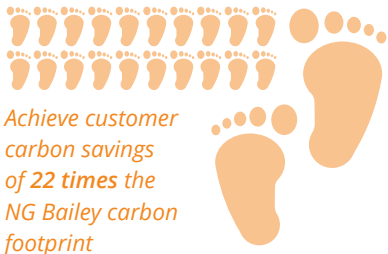
This year has seen us...



Win 2
BIMHawk
awards



Achieve
BSI Kite Mark
Certification



Win the Construction
News 2018 Specialist
Contractor of the
Year award



One Approach: People

Our people and their skills and abilities remain at the heart of everything we do. By building a diverse and talented workforce and investing in opportunities to develop our employees in their careers, we continue to make NG Bailey an excellent place to work.

Key results from our April 2018 Pulse survey

- 92% of colleagues agree that NG Bailey puts 'safety first and foremost'
- 83% of colleagues are proud to work for NG Bailey
- 78% of colleagues agree that their peers demonstrate our company values
- 81% of colleagues agree that they are treated with respect and fairness.



**National Centre
for Diversity,
UK Engineering
Company of the
Year 2018**

This year has seen us...



*Exceed the UK company average
score of 3.4 on Glassdoor*



Employ **43** new
apprentices



*apprenticeship
programmes
across the business*



One Approach: Environment

We recognise that as a responsible business we must manage our own impact on the environment both to reduce carbon emissions and to ensure efficient use of resources. We also aim to improve the environmental performance of our customers' buildings through the use of innovative technologies and best practice within the industry.

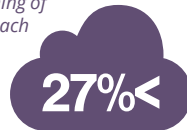
This year has seen us...



Use our new
Skype for Business
capabilities for over
1.2m
call minutes

achieve a
62%
reduction in our
absolute net office
footprint since baseline

A 27% reduction in net carbon
emissions per employee since
the beginning of
OneApproach

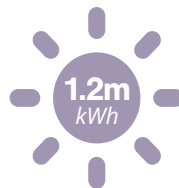
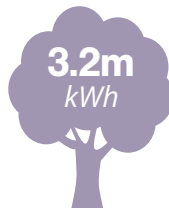


The past five years has seen us...



*as a result of investments in
renewable energy across the Group*

Generate over **3.2m
kWh** of energy
from biomass



Generate over **1.2m
kWh** of energy
from solar power



One Approach: Supply Chain

We recognise that we will only be able to achieve our growth aspirations by forging close, effective and sustainable supplier relationships. Effective engagement with our supply chain is vital for mutual business success.

Outputs from our 2017 Supply Chain Conference:



*of attendees found the
presentation to be very
informative or informative*

“

NG Bailey is delighted to join the Supply Chain Sustainability School as a Partner. We recognise the value of continuous dialogue, collaboration and innovation when addressing the sustainability challenges facing our industry and we look forward to engaging with existing partners and contributing to the discussion

Natalie Wilkinson
Group Responsibility
Manager

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SUPPLY CHAIN SUSTAINABILITY

SCHOOL
PARTNER



One Approach: Communities

We recognise that our responsibilities extend beyond our immediate operations, into the communities we work within and wider society as a whole. It is important to us that NG Bailey contributes to the communities in which we operate.

This year has seen us...



440+

Volunteer over 440 employee hours to support Inspire events

Donate over

£27,000+

in charitable giving payments



Receive

70

applications for charitable giving funding

Engage with over

1,600



students through our Inspire activities

“

Thank you **@NGBaileyUK** for running our Science & Engineering Day for our Year 9s. Looks like lots of fun was had by all! #STEM #Fun

”



Horsforth School
@HorsforthSchool

“

Every student who attended the NG Bailey session really enjoyed it... they found it very engaging and particularly liked how interactive the session was

Teacher,
Batley Girls School

”

PASSION | INTEGRITY | EXCELLENCE

To take a look at our new One Approach to Business strategy, visit the Responsibility page on MyNGBailey. The new strategy will take us from 2018 through to 2021 – our centenary year.

If you'd like to get more involved in our One Approach to Business strategy, then becoming a responsibility champion could be for you. If you'd like more information about becoming a responsibility champion, how it can help develop you and how you can help the business, environment and community, please contact us at sustainability@ngbailey.co.uk

ngbailey.co.uk



**FOREST
STEWARDSHIP
COUNCIL**