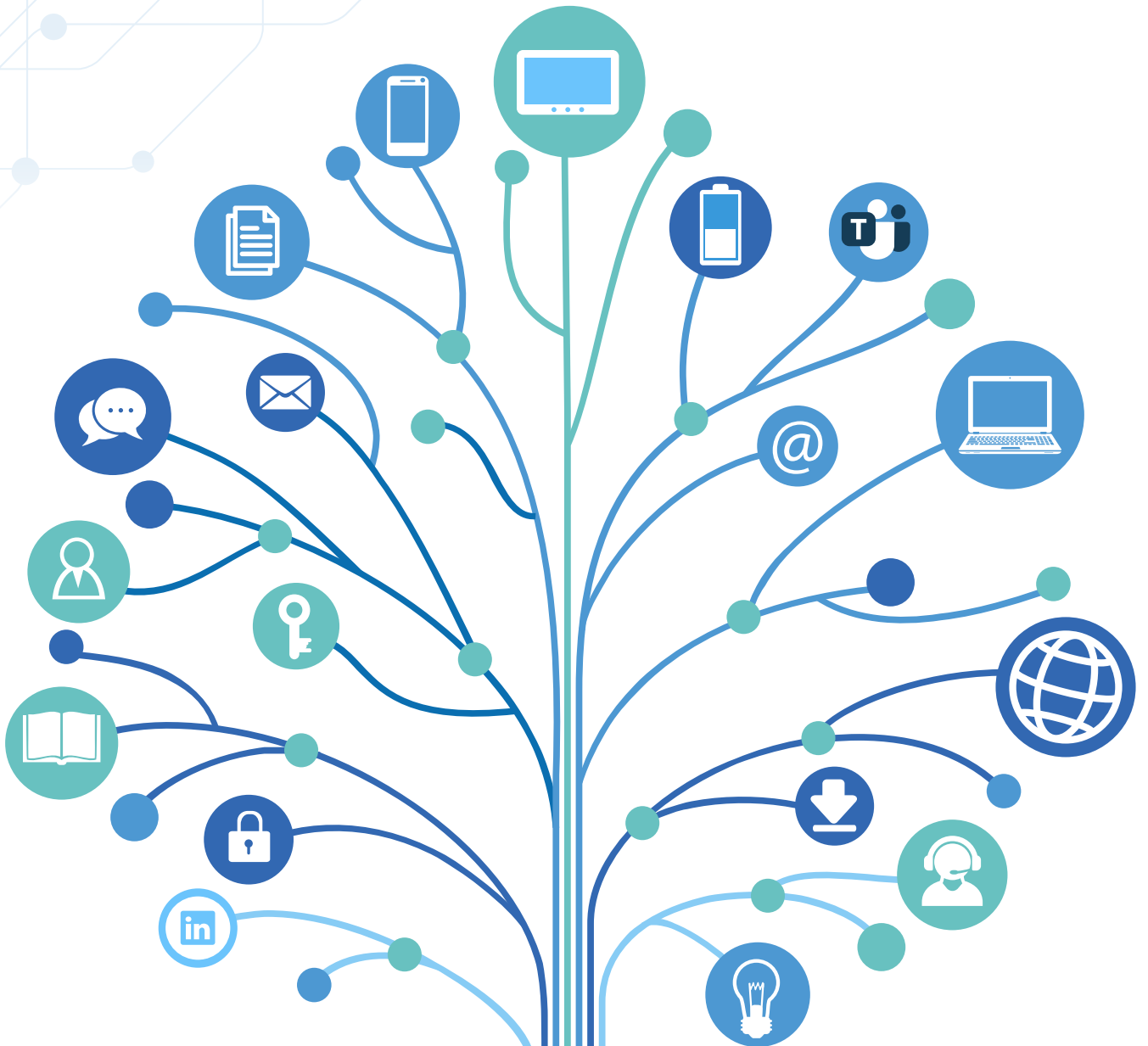


Are you ready for the PSTN and ISDN switch off?



At NG Bailey, we ensure you have the right communication system in place for your business needs.

In December 2025 all ISDN services will cease to work.

It may sound dramatic, but it's true: a great many organisations are vastly underestimating how hard the upcoming termination of the Public Switched Telephone Network (PSTN) could hit them. Losing your phone connectivity is bad enough, but what about your building entry systems, lifts, card machines and broadband?

What is going on?

Openreach has announced it will be switching off its PSTN and ISDN networks in 2025 in favour of IP voice service, with a gradual phase-out of the older systems. At this point, Openreach will cease taking ISDN orders, and all businesses will be forced to find other IP-based options for their business telephony systems.

What is ISDN and PSTN?

The Public Switched Telephone Network (PSTN) is the familiar landline telephone system originally set up for analogue voice communication, and became the most reliable method of making voice calls and the main carrier for internet activity across the world.

Then came along the Integrated Services Digital Network (ISDN), allowing the digital transmission of voice, video and other services simultaneously, using the traditional PSTN network.

Why are they being phased out?

In short, these legacy systems are now deemed out of date, as are the associated maintenance and running costs. Despite having been updated radically over the decades since their inception, these lines are still essentially the same setup and design as the original phone lines of the 1800s. And with all other fields of technology advancing at light speed around us, it makes sense that our telecoms systems are also updated.



The time to act is now.
Contact our Service Desk for advice and a realistic perspective on how your business is likely to be affected... and what you can do now to set your mind at rest.



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0845 121 1109 and ask for the PSTN team