

# HOLLY CHAPMAN

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**"TAKE EVERY OPPORTUNITY THAT IS PRESENTED  
TO YOU, AS THIS IS THE BEST WAY TO LEARN."**

## WHAT MADE YOU APPLY FOR AN APPRENTICESHIP?

An apprenticeship allows you to gain an in-depth understanding of your role while allowing you to study for the relevant qualifications at college, which offers a well-rounded experience. It is also a great way to learn while earning.

## WHY DID YOU APPLY TO NG BAILEY?

NG Bailey is renowned for its long-running and successful apprenticeship programme. The values of 'Passion, Integrity, Responsibility, and Excellence' are all key values that align with my own, inspiring and encouraging me to be the best version of myself at work.

## WHAT WOULD YOUR TOP TIP BE FOR ANYONE APPLYING FOR AN APPRENTICESHIP ROLE?

Ensure you have carried out thorough research into what the business does, and what your role would entail. Be sure of what will be expected of you in your day-to-day life both as an apprentice and once you are fully qualified. Also, take every opportunity that is presented to you, as this is the best way to learn. If you show willingness, more opportunities will open up for you.

## WHAT ARE THE ADVANTAGES OF BEING AN APPRENTICE?

During your apprenticeship, you undertake rotations within different departments to gain exposure to the overall business. This time has been beneficial to my development, allowing me to understand the process from design on paper to installation on site and where my role fits within the process. It also allows an opportunity to build relationships with others, which you can use for support further down the line.

## WHAT HAS BEEN THE BIGGEST CHALLENGE IN YOUR APPRENTICESHIP?

I'd say the biggest challenge has been balancing the various aspects of my apprenticeship. As an apprentice, you have college, rotations around the business, a portfolio for your end-point assessment, and learning within your role to consider. This can be overwhelming, especially if it's your first full-time job.

However, with the correct time management and support from your line manager along with the apprenticeship development team, completing all aspects of your apprenticeship is achievable.

## WHAT PART OF THE ROLE GIVES YOU THE MOST PERSONAL SATISFACTION?

When I get the opportunity to use the information I've learnt previously, adapt it, and apply it to a different scenario, I can solve problems independently.

## WHAT DOES A TYPICAL DAY LOOK LIKE?

Days as an apprentice can vary greatly. I can spend my time with different departments in the business, learning more about what they do, or undertaking a site visit to see first-hand the issues faced on a project and how they are collaboratively resolved.

Mostly, I take on more of a commercial role, completing tasks alongside a quantity surveyor, such as writing agreements for subcontractors, assessing levels of work completed, or processing payments for subcontractors.

I have only been able to achieve so much within my first year because of the support and opportunities that have been given by the team I work with.

## WHAT ARE YOU MOST LOOKING FORWARD TO IN YOUR APPRENTICESHIP?

I'm looking forward to continuing my development and gaining more exposure with commercial teams on various sites. Once I finish my apprenticeship, I want to complete my degree and become a chartered quantity surveyor.

## WHAT IS YOUR GREATEST ACHIEVEMENT AS PART OF THE APPRENTICESHIP?

I would say my results within my first year, where I was awarded distinctions for all my units at college. This was a personal target I had set for myself, and I am very proud to achieve it, considering my first year was full of new experiences and settling into working life.