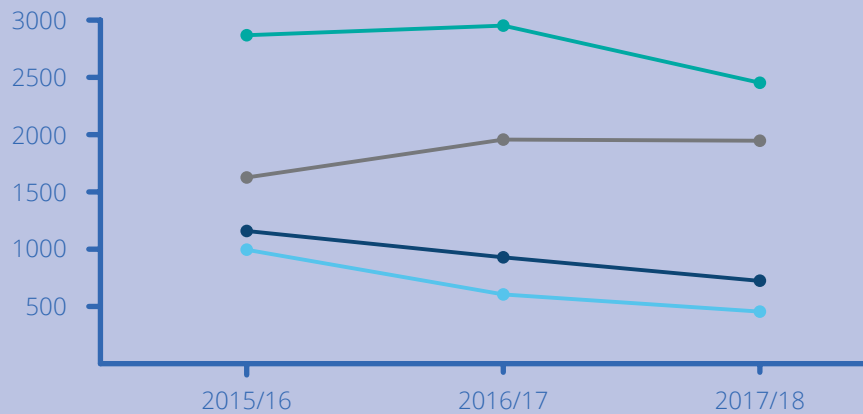


Carbon footprint 2017/18

 CARBON EMISSIONS BY SCOPE (tCO₂e)


● Direct Energy - Scope 1	2868	2952	2453
● Indirect Energy (gross) - Scope 2*	1159	929	723
● Indirect Energy (net) - Scope 2*	995	605	455
● Business Travel - Scope 3	1626	1957	1947

*Our gross footprint takes into account all the energy we purchase and uses the location based reporting approach. Our net footprint allows us to recognise the benefit of our renewable energy purchases and is reported in line with the market based reporting approach.

We recognise that it is important to report our environmental performance on a comparable and transparent basis and so we are also reporting our emissions by scope.

Our total gross carbon footprint for 2017/18 decreased by 12% (absolute reduction: 715 tCO₂/e) from the previous year, resulting in a total 23% (gross) decrease from our baseline year. When we take into account our renewable energy purchasing, our performance is equivalent to a 27% reduction in our carbon emissions since baseline year.

Scope 1 emissions (e.g. from gas, oil and LPG) have decreased 17% (absolute: 499 tCO₂/e) from the previous year and 35% since our baseline year. These reductions have been achieved through the rationalisation of our estate, targeted energy saving campaigns, and a reduction in our owned fleet mileage as a result of our investment in Skype conferencing facilities across the Group.

Our gross scope 2 emissions (e.g. purchased electricity) have continued to decrease for the fifth year running with an overall reduction of 41% since baseline year, increasing to 63% when we take into account our green tariff purchases. These reductions have been realised through environmentally conscious refurbishment of existing estate including the introduction of LED, movement sensor lighting and targeted energy saving campaigns.

Scope 3 business travel emissions (e.g. road, rail and air) have reduced by 1% since last year but since our baseline year we have managed to achieve and maintain a 21% reduction for two consecutive years. This reduction is largely due to a reduction in business mileage as a result of the introduction of Skype.

We are committed to reducing not only our own carbon impact but where possible, that of our clients too. We will continue to work to reduce our carbon footprint over the coming years with a view to embracing innovative technology and energy saving techniques.