

**2021
KEY
OUTCOMES**



**A RECOGNISED
EMPLOYER OF
CHOICE**

A HAPPY AND
HEALTHY
WORKFORCE

A FAIR AND
INCLUSIVE PLACE
TO WORK

CLEAR CAREER
ROUTES AND
OPPORTUNITIES
PROVIDED FOR
PRESENT AND FUTURE
WORKFORCE



**THE PARTNER OF
CHOICE IN OUR
INDUSTRY**

DELIVERING A BEST
IN CLASS
CUSTOMER
EXPERIENCE

ACTIVELY REDUCING
OUR CUSTOMERS'
IMPACTS

SUPPORTING OUR
CUSTOMERS'
SUSTAINABILITY GOALS



**A SAFE AND
SUSTAINABLE
BUSINESS**

A PROACTIVE
SAFETY CULTURE
WHERE SAFETY IS
FIRST AND
FOREMOST, ALWAYS

AN ENGAGED AND
COLLABORATIVE
SUPPLY CHAIN

A CONSISTENT
REDUCTION IN OUR
ENVIRONMENTAL
IMPACTS



**GIVING
SOMETHING
BACK**

CHARITY
PARTNERSHIPS
THAT HAVE
MADE A
DIFFERENCE FOR
OUR PEOPLE

HAVE A
POSITIVE
IMPACT ON
10,000 LIVES
BEYOND OUR
BUSINESS